

Allen &amp; Overy LLP

# Supporting Allen & Overy's flagship Belfast headquarters

**£100k p.a**

/ Contract value

**April 2016**

/ The contract commenced

**May 2019**

/ Scheduled completion

On behalf of international law firm Allen & Overy (A&O) we deliver mechanical and electrical planned and reactive maintenance services to its flagship offices in Belfast's Donegal Quay. Comprising A&O's Legal Services Centre and Support Services Centre, and home to over 400 members of staff, the bustling state-of-the-art office space requires comprehensive planned preventative maintenance, reactive/emergency maintenance and all statutory and compliance testing. We also complete small project works.

## The Brief

Featuring an open-plan, relaxed office layout, which is complemented by kitchen areas on each floor, breakout spaces and a rooftop terrace, A&O selected us to provide an efficient and responsive maintenance service, which maintains an optimal workplace environment yet is cost effective.



"We have engaged with GRAHAM for the last three years. We have found them a pleasure to work with and they have not only provided us with a great level of service but have become part of our day to day office life,"

Gaby Cattle  
Facilities & Communications Lead  
Allen & Overy LLP

"I appreciate the daily effort that is made to ensure a seamless, and non-intrusive manner that the works get completed. Last minute or urgent requests are always dealt promptly and it's great they understand our business and the requests and urgency that come with it. I look forward to many years of good working relations with this team,"

Gaby Cattle  
Facilities & Communications Lead  
Allen & Overy LLP

### The challenges

Given A&O's position as an elite firm, which advises some of the world's biggest clients on transformational deals, all of our operations are completed with sensitivity to its business requirements. Furthermore, as the Belfast headquarters supports A&O's legal teams from around the world, we adopt a flexible approach to ensure comprehensive 24/7 support.

### GRAHAM's solution

Our multi-skilled operatives ensure that all plant, equipment, external areas and facilities are in the most efficient working order and free from any defect that may cause any hazard to the A&O environment or to its pool of over 400 staff. All planned preventative, reactive and emergency services are completed in full compliance with the manufacturers' recommendations, including statutory maintenance to mechanical and electrical plant equipment. We are also responsible for managing specialist sub-contractors and stocks of critical spares. In addition, we assume responsibility for the management of compliance issues including water testing (L8) and five yearly electrical testing and certification, ductwork system inspection, testing, inspecting and cleaning.

### Outputs & Benefits

- / **Prestigious Client:** Allen & Overy is one of the world's elite law firms
- / **Partnership Approach:** The client has praised our team for integrating seamlessly into the high-profile office environment
- / **Flexible:** We deliver a flexible service that meets the demands of Allen & Overy's Belfast Headquarters



For more information on how we're delivering lasting impact:

+44 (0) 845 6006 300    [fminfo@graham.co.uk](mailto:fminfo@graham.co.uk)    [graham.co.uk](http://graham.co.uk)

**GRAHAM**